

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
AUGUST 2021**

Madison County Road Department

Reporting Dates 08/02/21 through 08/31/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
26532	04/16/21 08/12/21	Request Schedule Closed	Durations 118.0 S-to-C 101.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miggins, Monica East Sowell Rd	East Sowell Rd District 1
Culvert needs repairing [difficult to turn in or out of driveway...needs extension and ditch needs cleaning where the barn is							
29943	01/13/20 08/19/21	Request Schedule Closed	Durations 584.0 S-to-C 560.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
Culvert under the road, still causing flooding							
30020	01/28/20 08/06/21	Request Schedule Closed	Durations 556.0 S-to-C 545.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood							
30110	02/13/20 08/19/21	Request Schedule Closed	Durations 553.0 S-to-C 529.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30135	02/18/20 08/12/21	Request Schedule Closed	Durations 541.0 S-to-C 524.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Edge of the road in front of 156 Bardin Rd is washing out							
30860	04/23/20 08/10/21	Request Schedule Closed	Durations 474.0 S-to-C 459.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
31896	09/04/20 08/20/21	Request Schedule Closed	Durations 350.0 S-to-C 325.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln	Johnson Ln District 4
Culvert is caving in							

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31948	09/16/20 08/27/21	Request Schedule Closed	Durations 345.0 S-to-C 313.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Robert Magnolia St	Magnolia St District 3
Culvert is stopped up may it needs replacing and 106 also							
32430	12/21/20 08/20/21	Request Schedule Closed	Durations 242.0 S-to-C 217.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Willie Earl Lockett Ln	Lockett Ln District 5
Need culvert installed							
32466	01/05/21 08/05/21	Request Schedule Closed	Durations 212.0 S-to-C 202.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Road	Cedar Hill Rd District 3
Needs culvert installed							
32497	01/14/21 08/30/21	Request Schedule Closed	Durations 228.0 S-to-C 193.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Calvin Stump Bridge Rd	Stump Bridge Rd District 5
Culvert washed all the way out, requesting for a new and longer culvert							
32506	01/19/21 08/16/21	Request Schedule Closed	Durations 209.0 S-to-C 188.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Waterford, Marion Barnes Rd	Barnes Rd District 1
Between 1547 and 1577 there is a large culvert that has cave in. no shoulders on road and road is uneven.							
32507	01/19/21 08/27/21	Request Schedule Closed	Durations 220.0 S-to-C 188.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Needs culvert installed							
32510	01/19/21 08/30/21	Request Schedule Closed	Durations 223.0 S-to-C 188.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Lone Pine Rd	Lone Pine Rd District 5
Needs culvert installed							

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32516	01/21/21 08/05/21	Request Schedule Closed	Durations 196.0 S-to-C 186.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Rd Cedar Hill Rd District 3
32554	01/28/21 08/12/21	Request Schedule Closed	Durations 196.0 S-to-C 179.0 O-to-C	Culvert Repair Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Frank Old Canton Rd Old Canton Rd District 2
32603	02/08/21 08/18/21	Request Schedule Closed	Durations 191.0 S-to-C 168.0 O-to-C	Culvert Repair Medium Priority Need culvert extended	Brown, Shirley Road Maintenance	Maddos, Jacqueline 1443 Loring Rd Loring Rd District 5
32604	02/08/21 08/27/21	Request Schedule Closed	Durations 200.0 S-to-C 168.0 O-to-C	Culvert Repair Medium Priority Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E Hwy 16 E Hwy 16 E
32608	02/09/21 08/27/21	Request Schedule Closed	Durations 199.0 S-to-C 167.0 O-to-C	Culvert Repair Medium Priority Needs gravel at end of driveway.	Brown, Shirley Road Maintenance	Taylor, Jeanette Stump Bridge Road Stump Bridge Rd District 5
32626	02/17/21 08/13/21	Request Schedule Closed	Durations 177.0 S-to-C 159.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Grant, Percy 4280 Hwy %1 N Pisgah Bottom Rd District 5
32689	02/26/21 08/27/21	Request Schedule Closed	Durations 182.0 S-to-C 150.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Penn, Kent Rankin Rd Rankin Rd District 5

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32690	02/26/21 08/26/21	Request Schedule Closed	Durations 181.0 S-to-C 150.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Penn, Kent Dampeer Rd	Dampeer Rd District 5
Ditch needs ditching, causing flooding onto his pasture							
32705	03/01/21 08/17/21	Request Schedule Closed	Durations 169.0 S-to-C 147.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Betty 4400 Hwy 43 N	Hwy 43 N
Need gravel on first driveway							
32747	03/03/21 08/05/21	Request Schedule Closed	Durations 155.0 S-to-C 145.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Nettles, Eliza McCullough Rd	Mccullough Rd District 5
Culvert needs to be repaired covered by asphalt causing water to flood the yard							
32749	03/04/21 08/10/21	Request Schedule Closed	Durations 159.0 S-to-C 144.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mcintyre, John Heindl Rd	Heindl Rd District 4
Culvert under the road has a bad hole on it							
32764	03/04/21 08/13/21	Request Schedule Closed	Durations 162.0 S-to-C 144.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ford, Hattie Old 51 Rd	Old 51 Rd District 5
Water not flowing through culvert							
32778	03/05/21 08/19/21	Request Schedule Closed	Durations 167.0 S-to-C 143.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carroll, Stanley Old Hwy 16	Old Hwy 16 District 5
Needs culvert replaced with a bigger culvert							
32779	03/05/21 08/26/21	Request Schedule Closed	Durations 174.0 S-to-C 143.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Road	North Old Canton Rd District 1
Needs gravel at end of driveway							

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32780	03/05/21 08/23/21	Request Schedule Closed	Durations 171.0 S-to-C 143.0 O-to-C	Culvert Repair Medium Priority Needs driveway repaired.	Brown, Shirley Road Maintenance	Sutton, Emily Sharon Rd Sharon Rd District 5
32803	03/08/21 08/13/21	Request Schedule Closed	Durations 158.0 S-to-C 140.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Adams, Fernando Robinson Springs Rd Robinson Springs Rd District 3
32815	03/09/21 08/13/21	Request Schedule Closed	Durations 157.0 S-to-C 139.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired close to this address	Brown, Shirley Road Maintenance	Farmer, Craig 689 North Old Canton Rd North Old Canton Rd District 1
32858	03/11/21 08/30/21	Request Schedule Closed	Durations 172.0 S-to-C 137.0 O-to-C	Ditching Medium Priority Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
32867	03/12/21 08/19/21	Request Schedule Closed	Durations 160.0 S-to-C 136.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed on new property	Brown, Shirley Road Maintenance	Spann, Marvin Sharon Rd Sharon Rd District 5
32872	03/12/21 08/16/21	Request Schedule Closed	Durations 157.0 S-to-C 136.0 O-to-C	Culvert Installation Medium Priority Needs extension on existing culvert to access his property.	Brown, Shirley Road Maintenance	Montgomery, John Cox Ferry Road Cox Ferry Rd District 4
32888	03/15/21 08/20/21	Request Schedule Closed	Durations 158.0 S-to-C 133.0 O-to-C	Gravel Medium Priority Gravel has washed away on culvert	Brown, Shirley Road Maintenance	Harris, Jessie Sharon Rd Sharon Rd District 5

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32928	03/18/21 08/25/21	Request Schedule Closed	160.0 S-to-C 130.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Brown, Keith Robinson Springs Rd	Robinson Springs Rd District 3
32957	03/22/21 08/26/21	Request Schedule Closed	157.0 S-to-C 126.0 O-to-C	Ditching Medium Priority Ditching Road side at above address	Brown, Shirley Engineering	Andrews, Carolyn 361 Virililia Rd	Virililia Rd District 4
32978	03/24/21 08/12/21	Request Schedule Closed	141.0 S-to-C 124.0 O-to-C	Culvert Repair Medium Priority Culvert is bent, causing water not to flow through	Brown, Shirley Road Maintenance	Washington, Annie Whiddon Rd	Whiddon Rd District 5
32983	03/25/21 08/19/21	Request Schedule Closed	147.0 S-to-C 123.0 O-to-C	Gravel Medium Priority Requesting to have gravel placed on culvert	Brown, Shirley Road Maintenance	Burks, Denise Acy Minter Rd	Acy Minter Rd District 5
32985	03/26/21 08/09/21	Request Schedule Closed	136.0 S-to-C 122.0 O-to-C	Culvert Repair Medium Priority My name is Barbara lavender. I live at 130 wildwood acres road. We have a culvert that has broken and made a large hole in the middl	Brown, Shirley Road Maintenance	Lavender, Barbar Wildwood Acres	Wildwood Acres District 1
33006	03/29/21 08/19/21	Request Schedule Closed	143.0 S-to-C 119.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Ross, Kerry 416 Sharon Rd	Sharon Rd District 5
33017	03/30/21 08/27/21	Request Schedule Closed	150.0 S-to-C 118.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Johnson, Keyonie Hwy 51 N	Hwy 51 N

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33056	04/05/21 08/13/21	Request Schedule Closed	Durations 130.0 S-to-C 112.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Stipe, David Catlett Rd	Catlett Rd District 3
Shoulder on the entire road is eroding in several places							
33058	04/05/21 08/06/21	Request Schedule Closed	Durations 123.0 S-to-C 112.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wild, Jenny Bear Creek Ct	Clarkdell Rd District 1
Ditch needs cleaning on Clarkdell Rd behind Bear Creek Ct							
33066	04/06/21 08/19/21	Request Schedule Closed	Durations 135.0 S-to-C 111.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Thompson, Danny 527B Miggins Rd	Miggins Rd District 1
Requesting to have gravel placed on his culvert to the road and near his mailbox							
33072	04/06/21 08/09/21	Request Schedule Closed	Durations 125.0 S-to-C 111.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gray, Bill 435 Caroline Blvd	Caroline Blvd District 4
Culvert is completely Stopped up water is running over the road. Called two weeks ago							
33109	04/09/21 08/13/21	Request Schedule Closed	Durations 126.0 S-to-C 108.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St	Magnavox St District 4
When backing up out of driveway there vehicles drops low due to uneven hole							
33110	04/09/21 08/20/21	Request Schedule Closed	Durations 133.0 S-to-C 108.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Strickland, Ron Hwy 43	Hwy 43 District 5
Need culvert installed on new property							
33116	04/12/21 08/20/21	Request Schedule Closed	Durations 130.0 S-to-C 105.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Potts, Michael Brown Rd E	Brown Rd E
Needs gravel on culvert in driveway, also need the culvert that's going under the road repaired							

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33118	04/12/21 08/06/21	Request Schedule Closed	Durations 116.0 S-to-C 105.0 O-to-C	Culvert Clean Out Medium Priority Culvert and driveway holding water	Brown, Shirley Road Maintenance	Gooden, Curtis Livingston Vernon Rd Livingston Vernon Rd District 4
33132	04/13/21 08/12/21	Request Schedule Closed	Durations 121.0 S-to-C 104.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up on the corner of this road	Brown, Shirley Road Maintenance	James Savannah Bend Savannah Bend District 3
33137	04/13/21 08/13/21	Request Schedule Closed	Durations 122.0 S-to-C 104.0 O-to-C	Gravel Medium Priority Need gravel	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Rd North Old Canton Rd District 1
33138	04/13/21 08/23/21	Request Schedule Closed	Durations 132.0 S-to-C 104.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Anderson, Scott Kearney Rd Kearney Rd District 5
33161	04/16/21 08/16/21	Request Schedule Closed	Durations 122.0 S-to-C 101.0 O-to-C	Culvert Installation Medium Priority Need culvert installed for new property already staked.	Brown, Shirley Road Maintenance	Anderson, Todd 644 Holmes Hollow Ln Holmes Hollow Ln District 5
33170	04/19/21 08/13/21	Request Schedule Closed	Durations 116.0 S-to-C 98.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Stewart, Patricia Walnut Rd Walnut Rd District 5
33190	04/21/21 08/20/21	Request Schedule Closed	Durations 121.0 S-to-C 96.0 O-to-C	Culvert Installation Medium Priority Need 40 ft culvert installed, pink ribbon is on posts.	Brown, Shirley Road Maintenance	McNeal, Joe 198 Childress Ln Childress Ln District 4

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33222	04/26/21 08/27/21	Request Schedule Closed	Durations 123.0 S-to-C 91.0 O-to-C	Ditching Medium Priority Requesting to have ditches to be cleaned out	Brown, Shirley Road Maintenance	Kurks, Greg 102 Meadow Park Dr Meadow Park Dr District 1
33225	04/26/21 08/23/21	Request Schedule Closed	Durations 119.0 S-to-C 91.0 O-to-C	Ditching Medium Priority Ditches need to be cleaned out	Brown, Shirley Road Maintenance	Barry, Mary 144 North Old Canton Rd North Old Canton Rd District 2
33226	04/26/21 08/16/21	Request Schedule Closed	Durations 112.0 S-to-C 91.0 O-to-C	Ditching Medium Priority Request the ditch to be clean out on the Old Rice Rd side of the address	Brown, Shirley Road Maintenance	Wright, Debbie 111 Whispering Pine Dr Old Rice Rd District 1
33234	04/26/21 08/23/21	Request Schedule Closed	Durations 119.0 S-to-C 91.0 O-to-C	Culvert Installation Medium Priority Requesting to have a wider culvert because that's there is not wide enough for turning into property	Brown, Shirley Road Maintenance	Burks, Banzano 141 Williams Carson Rd Williams Carson Rd District 5
33259	04/29/21 08/09/21	Request Schedule Closed	Durations 102.0 S-to-C 88.0 O-to-C	Ditching Medium Priority Needs ditching, water stands in ditch and near church	Brown, Shirley Road Maintenance	Scott, LB Goodloe Road Goodloe Rd District 5
33262	04/29/21 08/18/21	Request Schedule Closed	Durations 111.0 S-to-C 88.0 O-to-C	Pot Holes Medium Priority piece of asphalt sticking up at his driveway	Brown, Shirley Road Maintenance	Lonie, Rajeao Carpenter Cove Carpenters Cove District 4
33265	04/29/21 08/20/21	Request Schedule Closed	Durations 113.0 S-to-C 88.0 O-to-C	Culvert Installation Medium Priority Needs culverrr installed	Brown, Shirley Road Maintenance	Gilbert, Tiffany McDougal Road McDougal Rd District 4

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33268	04/29/21 08/12/21	Request Schedule Closed	Durations 105.0 S-to-C 88.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gee, Billy Davis Crossing Rd	Davis Crossing Rd District 5
Need gravel on culvert and need culvert extended because he is having a double wide trailer brought in							
33270	04/30/21 08/09/21	Request Schedule Closed	Durations 101.0 S-to-C 87.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stacy, Mrs Kristin Hill Ct	Gluckstadt Rd District 3
Gluckstadt Road near Krisitn Hill Ct needs ditching. Says Shelton Marberry has looked at it							
33280	04/30/21 08/16/21	Request Schedule Closed	Durations 108.0 S-to-C 87.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Arthur, James Pat Lockett Rd	Pat Cobb Rd District 5
Needs culvert replaced. Current culvert is concrete and it has broken in places.							
33304	05/06/21 08/12/21	Request Schedule Closed	Durations 98.0 S-to-C 81.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Rollins, Lillian Lockett Dr	Lockett Dr District 5
Needs gravel at end of driveway							
33310	05/07/21 08/20/21	Request Schedule Closed	Durations 105.0 S-to-C 80.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Owens, Kenny 529 Dampeer Rd	Sharon Rd District 5
Need culvert installed area is staked and painted with white paint							
33348	05/10/21 08/27/21	Request Schedule Closed	Durations 109.0 S-to-C 77.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mayo, Will Stokes Rd	Stokes Rd District 3
Need culvert repaired before he gets his driveway asphalt							
33395	05/17/21 08/09/21	Request Schedule Closed	Durations 84.0 S-to-C 70.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	King, Desma Ellis Rd	Ellis Rd District 5
Culvert going across the road near this address has hole in it, needs gravel							

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33396	05/17/21 08/23/21	Request Schedule Closed	Durations 98.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority Culvert has collapsed	Brown, Shirley Road Maintenance	Ramsey, Jason Pocahontas Rd Pocahontas Rd District 4
33407	05/17/21 08/20/21	Request Schedule Closed	Durations 95.0 S-to-C 70.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd Renfroe Rd District 5
33441	05/20/21 08/17/21	Request Schedule Closed	Durations 89.0 S-to-C 67.0 O-to-C	Ditching Medium Priority Requesting help to stop flooding and ditching needed	Brown, Shirley Road Maintenance	Godwin, Jean 1632 North Old Canton Rd North Old Canton Rd District 1
33453	05/21/21 08/23/21	Request Schedule Closed	Durations 94.0 S-to-C 66.0 O-to-C	Gravel Medium Priority Luckett Road needs gravel,grading	Brown, Shirley Road Maintenance	Caller Luckett Drive Luckett Dr District 5
33512	05/28/21 08/23/21	Request Schedule Closed	Durations 87.0 S-to-C 59.0 O-to-C	Ditching Medium Priority Standing water is in his ditch in front of his house	Brown, Shirley Road Maintenance	Jones, George 519 King Ranch Rd King Ranch Rd District 4
33514	06/01/21 08/13/21	Request Schedule Closed	Durations 73.0 S-to-C 55.0 O-to-C	Culvert Installation Medium Priority Request to have a culvert installed in driveway that has none	Brown, Shirley Road Maintenance	Burrell, Kelvin Mullinville Rd Mullinville Rd District 5
33517	06/01/21 08/19/21	Request Schedule Closed	Durations 79.0 S-to-C 55.0 O-to-C	Culvert Repair Medium Priority culvert repair	Brown, Shirley Road Maintenance	Owens, Mario 344 Cobbsville Dr Cobbsville Dr District 5

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33546	06/03/21 08/30/21	Request Schedule Closed	Durations 88.0 S-to-C 53.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	King, Carolyn 1250 Hwy 49 N Hwy 49 N
33549	06/03/21 08/04/21	Request Schedule Closed	Durations 62.0 S-to-C 53.0 O-to-C	Gravel Medium Priority Need gravel on the road, due to the loggers	Brown, Shirley Road Maintenance	Hardacre, Patti Burrell Rd Burrell Rd District 5
33563	06/04/21 08/16/21	Request Schedule Closed	Durations 73.0 S-to-C 52.0 O-to-C	Culvert Repair Medium Priority culvert joints separated needs to be repaired	Brown, Shirley Road Maintenance	Buck, David Rowdy 127 Lazy Oak Ln Green Oak Ln District 1
33573	06/07/21 08/24/21	Request Schedule Closed	Durations 78.0 S-to-C 49.0 O-to-C	Culvert Installation Medium Priority Culvert installed	Brown, Shirley Road Maintenance	McCullough, Cartell Way Rd Way Rd District 5
33586	06/08/21 08/19/21	Request Schedule Closed	Durations 72.0 S-to-C 48.0 O-to-C	Ditching Medium Priority Request to have the ditches in front of St Paul M.B.Church. Ditches are full of leaves and trash. It causes water to back up and sit in the	Brown, Shirley Road Maintenance	McGruder, Mary Stump Bridge Rd Stump Bridge Rd District 5
33587	06/08/21 08/23/21	Request Schedule Closed	Durations 76.0 S-to-C 48.0 O-to-C	Ditching Medium Priority Regrade roadside ditch from property corner down to ditch crossing under the road	Brown, Shirley Road Maintenance	Customer 124 Childress Ln Childress Ln District 4
33598	06/10/21 08/09/21	Request Schedule Closed	Durations 60.0 S-to-C 46.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be extended on both ends	Brown, Shirley Road Maintenance	Smith, Rashad Sharon Rd Sharon Rd District 5

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33600	06/10/21 08/23/21	Request Schedule Closed	Durations 74.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Customer 1163 Sharon Rd	Sharon Rd District 5
Requesting to have second driveway culvert be extended. so trailer can go into driveway							
33605	06/11/21 08/04/21	Request Schedule Closed	Durations 54.0 S-to-C 45.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown McMillion Rd	McMillion Rd District 3
Bad pot holes							
33606	06/11/21 08/23/21	Request Schedule Closed	Durations 73.0 S-to-C 45.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McCullough, Preston Rocky Hill Rd	Rocky Hill Rd District 5
Need culvert wideen on both sides							
33607	06/11/21 08/23/21	Request Schedule Closed	Durations 73.0 S-to-C 45.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Whitten, Carter Mae Ave	Mae Ave District 5
Culvert between Twin Lakes Sudv and Mae Ave is busted							
33612	06/14/21 08/12/21	Request Schedule Closed	Durations 59.0 S-to-C 42.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracy Waldrop Rd	Waldrop Rd District 4
Bad pot holes going toward the end of the road							
33625	06/14/21 08/05/21	Request Schedule Closed	Durations 52.0 S-to-C 42.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Beasly, Vernon 304 Purvis Rd	Purvis Rd District 4
Pot holes need to be filled on road and approaching bridge needs asphalt							
33665	06/18/21 08/23/21	Request Schedule Closed	Durations 66.0 S-to-C 38.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Robert Paul Dr	Robert Paul Dr District 5
Need culvert in the ditch on the side of the road							

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Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
33674	06/18/21 08/19/21	Request Schedule Closed	62.0 S-to-C 38.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Zelden, Deonne 624 Lake Cavalier Road	Lake Cavalier Rd District 3
requesting to having the ditch and culvert in front of my home cleared. The culvert runs under the road and is clogged enough that w							
33677	06/18/21 08/23/21	Request Schedule Closed	66.0 S-to-C 38.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Clay, Bryan 329 Society Ridge Rd	Society Ridge Rd District 3
Requesting to have road graded and ditching done							
33694	06/22/21 08/24/21	Request Schedule Closed	63.0 S-to-C 34.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hart, Marvin Smith Carr Rd	Smith Carr Rd District 4
Need gravel at both of these addresses, on the culvert							
33696	06/22/21 08/26/21	Request Schedule Closed	65.0 S-to-C 34.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown N Old Canton Rd	North Old Canton Rd District 1
Need gravel on culvert							
33704	06/23/21 08/18/21	Request Schedule Closed	56.0 S-to-C 33.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd District 4
Requesting to have gravel and work down on gravel part of road							
33706	06/23/21 08/20/21	Request Schedule Closed	58.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gardner, Caroline 144 Debbie Dr	Circle Dr District 5
Road culvert is collasping needs repairat the corner of Circle Dr and Debbie Dr							
33725	06/24/21 08/19/21	Request Schedule Closed	56.0 S-to-C 32.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Celestine 348 Kearney Rd	Kearney Rd District 5
Requesting to have a wider culvert be installed for truck to get in and out and it will be staked off							

Madison County Road Department

Reporting Dates 08/02/21 through 08/31/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
33726	06/24/21 08/20/21	Request Schedule Closed	57.0 S-to-C 32.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Celestine 348 Kearney Rd	Kearney Rd District 5
Requesting to have ditch dug out causing flooding to property							
33734	06/25/21 08/20/21	Request Schedule Closed	56.0 S-to-C 31.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Washington, Eric 291 Whiddon Rd	Whiddon Rd District 5
Requesting to have a new culvert installed at new address. It will be staked off.							
33810	07/06/21 08/11/21	Request Schedule Closed	36.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Yeh, Daniel 466 Yandell Rd	Yandell Rd District 1
Need culvert extended							
33825	07/07/21 08/18/21	Request Schedule Closed	42.0 S-to-C 19.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Price, Jackie Yandell Rd	Yandell Rd District 1
Gravel has washed off of culvert							
33840	07/12/21 08/19/21	Request Schedule Closed	38.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bolden, Ricky Catlett Rd	Catlett Rd District 3
Culvert is busted, causing flooding							
33841	07/12/21 08/20/21	Request Schedule Closed	39.0 S-to-C 14.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Edmond, Freddie 125 Tyson Rd	Tyson Rd District 5
Requesting to have road culvert cleaned out flooding his property. Stated it is the first culvert near the pine tree							
33842	07/12/21 08/12/21	Request Schedule Closed	31.0 S-to-C 14.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Power, Thomas Adams Ln	Adams Ln District 5
Need gravel on culvert							

Madison County Road Department

Reporting Dates 08/02/21 through 08/31/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
33846	07/12/21 08/18/21	Request Schedule Closed	Durations 37.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Worthy, Jeremiah North Old Canton Rd North Old Canton Rd District 1
33862	07/12/21 08/11/21	Request Schedule Closed	Durations 30.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Culvert installed on new property	Brown, Shirley Road Maintenance	McKenzie, Sandra John Day Rd John Day Rd District 5
33867	07/13/21 08/13/21	Request Schedule Closed	Durations 31.0 S-to-C 13.0 O-to-C	Gravel Medium Priority Need gravel on entrance onto his property [New Property]	Brown, Shirley Road Maintenance	Fontenot, Derek Robinson Rd Robinson Rd District 4
33872	07/13/21 08/11/21	Request Schedule Closed	Durations 29.0 S-to-C 13.0 O-to-C	Culvert Installation Medium Priority Need culvert installed new property	Brown, Shirley Road Maintenance	Stewart, Patricia Waldrop Rd Waldrop Rd District 4
33874	07/13/21 08/06/21	Request Schedule Closed	Durations 24.0 S-to-C 13.0 O-to-C	Gravel Medium Priority Road needs gravel on left side where it's muddy. She said the bus and garbage truck turn around there.	Brown, Shirley Road Maintenance	McLaurin, Betty John Powell Rd John Powell Rd District 5
33876	07/13/21 08/12/21	Request Schedule Closed	Durations 30.0 S-to-C 13.0 O-to-C	Culvert Repair Medium Priority Culvert is uneven and washing away	Brown, Shirley Road Maintenance	Chris Lottville Rd Lottville Rd District 5
33880	07/14/21 08/19/21	Request Schedule Closed	Durations 36.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced. Has old metal culvert and it is smashed in	Brown, Shirley Road Maintenance	Miggins, Randy Miggins Rd Miggins Rd District 1

Madison County Road Department

Reporting Dates 08/02/21 through 08/31/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
33887	07/15/21 08/09/21	Request Schedule Closed	25.0 S-to-C 11.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Welch, Joe Truitt Rd	Truitt Rd District 5
Culvert installed on new property							
33906	07/19/21 08/11/21	Request Schedule Closed	23.0 S-to-C 7.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Outland, Dorothy Robinson Springs Rd	Robinson Springs Rd District 3
Need gravel on driveway, and culvert							
33908	07/20/21 08/20/21	Request Schedule Closed	31.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Doty, Al Dogwood Ct	Lake Mannsdale Dr District 3
Requesting repair and maintenance of the new culvert installed at Lake Mannsdale Rd and Dogwood Ct							
33909	07/20/21 08/10/21	Request Schedule Closed	21.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gaings, Stacey Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert is coming up							

Open Requests: 116 **132.8 S-to-C Average Duration**
110.6 O-to-C Average Duration

Total Requests: 116 **132.8 S-to-C Average Duration**
110.6 O-to-C Average Duration